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NEWS RELEASE

For Immediate Release

Eriez® Opens 5-Star Service Center for Equipment Upgrades and Service

Eriez' new 5-Star Service Center helps eliminate or reduce equipment downtime by ensuring that customers' magnetic, vibratory and inspection processing equipment is quickly back in operation and functioning at peak performance.

"Our dedicated and experienced team of professionals is available 24/7 to evaluate your equipment service requirements and determine the best course of action to get your equipment up and running," said Dave Hansen, Eriez® Aftermarket Group Manager.

The Eriez 5-Star Service Center, located in Lake City, Pa., is staffed with trained service technicians to expertly handle even the toughest service projects.



"Our team is ready to do whatever it takes to address customers' issues and limit costly equipment downtime," said Jim Lasko, Eriez 5-Star Service Center Manager. "We utilize original OEM parts, remanufacture equipment to original specifications and offer 'as new' warranties," he added.

Eriez also has service technicians available for in-house repairs and routine maintenance checks. "We understand that sending the equipment to our 5-Star Service Center is not always a viable option, so Eriez will come to you, even on short notice" said Hansen.

Eriez stores several years of equipment records to help expedite service. Eriez' 5-Star Service also offers customers Instruction and Operation Manuals (IOMs), parts lists and step-by-step troubleshooting procedures.

For an immediate estimate or more information on Eriez' 5-Star Service, customers can call the service hotline at 1-888-300-ERIEZ.

Eriez is recognized as world authority in advanced technology for magnetic, vibratory and inspection applications. The company's magnetic lift and separation, metal detection, x-ray, materials feeding, screening, conveying and controlling equipment have application in the process, metalworking, packaging, recycling, mining, aggregate and textile industries. Eriez manufactures and markets these products through eleven international facilities located on six continents. For more information, call toll-free (888) 999-ERIEZ (3743) within the U.S. and Canada. For online users, visit www.eriez.com or send e-mail to eriez@eriez.com. Eriez World Headquarters is located at 2200 Asbury Road, Erie, PA 16506.