



# GLOBAL SOLUTIONS

## NEWS RELEASE

*For Immediate Release*

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### **Eriez® 5-Star Service Center is Authorized to Repair and Maintain Industrial Metal Detectors to Increase Service Life**

Erie, Pa. — With upgrades and maintenance work performed by [Eriez' 5-Star Service Center](#), industrial metal detectors in virtually all styles and applications can now last longer and operate more effectively and efficiently. The Center is located in Lake City, PA. and is staffed with trained service technicians to expertly handle even the toughest service projects.

Metal detectors are used to pinpoint nonferrous metals—usually brass, aluminum and stainless steel—in various applications to enhance product purity. Routine maintenance and inspection, particularly on metal detectors' electronic boards, keep the units operating at peak efficiency.

Eriez' 5-Star Service Center now offers a comprehensive maintenance program for industrial metal detectors. Portions of the maintenance program include:

- Perform visual, electrical and operational inspection of entire metal detector, including the electronic board
- Determine necessary repairs to comply with Eriez' standards
- Repair electronic boards, if necessary. (Most electronic boards can be repaired within two working days)



“Our team is ready to do whatever it takes to address customers' issues and limit costly downtime of their metal detectors,” said Jim Lasko, Eriez 5-Star Service Center Manager. “We utilize original OEM parts, remanufacture equipment to original specifications and offer ‘as new’ warranties.”

Eriez also has service technicians available for in-house repairs and routine maintenance checks. “We understand that sending the equipment to our 5-Star Service Center is not always a viable option, so Eriez will come to you, even on short notice,” said Dave Hansen, Eriez Customer Service Manager.

Besides Metal Detectors, the 5-Star Service Center upgrades and maintains other Eriez equipment, including Eddy Current Separators, Suspended Electromagnets, Wet Drums, Vibratory Feeders, Lifting Magnets and Scrap Drums.

Eriez stores several years of equipment records to help expedite servicing. Eriez' 5-Star Service also offers customers Instruction and Operation Manuals (IOMs) on the above equipment, parts lists and step-by-step troubleshooting procedures.

With more than 65 years of experience and facilities located around the world, Eriez offers an unparalleled level of skill, knowledge and access. For an immediate estimate or more information on Eriez' 5-Star Service, customers can call the service hotline at 1-888-300-ERIEZ.

Eriez is recognized as world authority in advanced technology for magnetic, vibratory and inspection applications. The company's magnetic lift and separation, metal detection, x-ray, materials feeding, screening, conveying and controlling equipment have application in the process, metalworking, packaging, recycling, mining, aggregate and textile industries. Eriez manufactures and markets these products through ten international facilities located on six continents. For more information, call toll-free (888) 300-ERIEZ (3743) within the U.S. and Canada. For online users, visit [www.eriez.com](http://www.eriez.com) or send e-mail to [eriez@eriez.com](mailto:eriez@eriez.com). Eriez World Headquarters is located at 2200 Asbury Road, Erie, PA 16506.

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